



Muratek has been operating for over 15 years and now, in its most cohesive form established in 1999, has been gaining momentum ever since. We've weathered the dotcom burst by providing something much more powerful than a technology gimmick – rock-solid service. Muratek has substantially into a renowned establishment with strong ties to Manhattan's cornerstone businesses and organizations. If our company name sounds familiar it's because we're fueling and supporting technology initiatives at companies that you work with on a regular basis.

Today's fully integrated Muratek employs a tight-knit staff of executives, technologists, computer engineers, developers and creative minds to rival the most notable teams in the world. At Muratek we are fascinated by technology and driven by the needs of our clients. We are devoted to excellence and obsessed with quality solutions that fit our clients' needs. This philosophy, coupled with our dedication to professionalism and precision is our commitment to you.

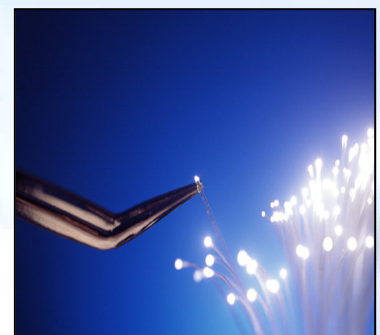


In today's technological landscape, it is essential to be a forward-thinking organization like Muratek to continually unearth new ideas and stay on top of the rapidly developing technological sophistication of the masses. We live in a world infused with new media and technology that can only be well-managed proactively and aggressively. Muratek's focus is building relationships, and at we know that means relationships being responsible and attentive to our clients every need.

We believe that there is always an excellent fit when the mutual goal is productivity and true synergy. Together we can create an outstanding business relationship – one of longevity and the highest levels of productivity. As a limitless consulting group, Muratek has the ability to cater to your immediate technology needs and has the know-how and experience to guide you through future initiatives. Our field agents, technicians and engineers are highly trained, possess industry-standard certification, and embody sound principles that Muratek was founded on and uses every day. Our executives have broad and creative abilities, qualities that you can benefit from. It is truly a winning combination.

Through the skillful application of a hybrid philosophy – time-tested tried-and-true methodologies combined with cutting-edge emerging models – our team has solidified an outstanding set of business processes that make Muratek the powerhouse that it is. We truly understand that no two client's needs are ever the same. In similar respects, we recognize that our ability to align and craft our processes with ever-evolving client requirements is one of our greatest fundamental assets. It takes a seasoned team of experienced professional to ensure that every project works out better than we planned, regardless of the variables and external influences that challenge every project's completion. Because true project management necessitates means assessing risk, our team gets things done the right way. It's something we've accomplished with every project we've consulted on – our track record is a testament to the way we do business.

Working with Muratek to support your immediate technology needs is only the beginning. Muratek provides key services that we know will become invaluable to you. Not only can we tend to your current



concerns, but we would like to take the opportunity to give you insight into the many ways we can take your initiatives to the next level in ways you haven't thought about:



At Muratek, your day-to-day operations are of vital concern to us. While some technical support companies focus on your needs when they arise, Muratek takes a proactive approach that involves remote monitoring. Muratek has recently revolutionized the way it supports its clientele by engineering a system that monitors system resources, maintenance status, system trends and troubleshooting issues **in real-time**. We call the service SMART, or **S**ystem **M**onitoring **A**nd **R**eporting **T**ools. Smart warns us of

problems days in advance by analyzing trends and keeping our clients and us up-to-date on their system. It keeps your short and long-term goals focused and manageable.

Through SMART, Muratek already has the information it needs to dispatch the help our customers have come to rely on before first sign of an issue. The simplicity of how the system works translates into non-existent rollout times and low fees. Depending on the span and the exact approach, the process is virtually seamless. SMART requires minimal software on the client-side, eliminating exorbitant software fees, and guarantees 99% uptime of the service.

SMART is available at a nominal subscription rate depending on the level and number of processes that it monitors. We are excited to offer this new service is something we offer all our clients because of the enormous flexibility, limitless applications, and 24-hour protection it affords your establishment.



Muratek provides an extensive list of other services that your organization can benefit from as well. We'd like to tell you more but the paper trail would go on forever. Please take a moment to visit our website at [www.muratek.com](http://www.muratek.com) and call our business development department, run by Ian Adelstein, at the contact numbers below.

Below is a very short list of some of the other services we proudly provide to businesses in the tri-state area:



- **Office automation and streamlining**
- **Systems/network maintenance and design**
- **Web design, management and hosting**
- **Marketing for web, print and mixed media**
- **Infrastructure and enterprise wiring projects**
- **Document processing (mail, electronic, telecommunications)**

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